



## Request for RMA Number

U23/9-12 Lambridge Place Penrith NSW 2750

Tel: +1300822769

returns@tacpower.com.au

ABN 24-615 868 016



### Customer Information:

**"Changing The Way You Think About Power!"**

Company	Date
Address	Your Ref No:
City	Phone
State	Post Code
Contact	Email

### Goods to be Returned:

Description		
Model No.	Serial No.	
Purchase Date	Warranty	Invoice No.
Fault Descript.		
Current Acc.	AccountNo.	Quote before Repair
Credit Card Type	Card No.	Expiry Date
Authorised Signature		CSV No.

### Terms & Conditions

You must request an RMA number before returning goods for repair. The RMA number MUST be clearly displayed on the OUTSIDE of the package - failure to display the number will result in the goods being rejected and/or returned to you at your expense.

If a quotation is required before repair, a diagnosis & quotation fee of \$35.00, plus GST (\$38.50) will apply. If quotation is accepted, the diagnosis & quotation fee shall be credited against the cost to repair.

Repair charges for goods returned by Tactical Power Products (TPP) account holders shall be charged to their account - non account holders must submit credit card details before quotation and authorise Tactical to debit the card account with the diagnosis & quotation fee (if quote not accepted) or repair charge (if quote accepted).

Goods left unclaimed for a period of 120 days may be disposed of or sold to recover costs. TPP reserves the right, at its sole discretion, to repair or replace units returned under warranty.

I / we hereby agree to the Terms & Conditions above: